

# Unit 5

## Unit 5 Extra practice: Key

### 1 Words to be circled:

BIN – PEN – DICTIONARY – SCISSORS –  
ENVELOPE – PHONE

- 2 2 59%  
3 41%  
4 25%  
5 52%  
6 48%  
7 80%

- 3 2 deliver  
3 request  
4 inform  
5 require  
6 apologise  
7 receive  
8 refund

- 4 2 carton  
3 coffee  
4 tin can  
5 wood  
6 bottle

- 5 2 wood  
3 friendly  
4 leather  
5 made  
6 sea  
7 second  
8 recycle

## Unit 5 Revision: Key

- 1 2 a little  
3 some  
4 any  
5 a lot of  
6 much

- 2 2 d  
3 a  
4 f  
5 e  
6 b

- 3 2 lots  
3 some  
4 a lot of  
5 any  
6 a little

- 4 2 Ø  
3 the  
4 Ø  
5 Ø  
6 the

- 5 2 the  
3 ✓  
4 the  
5 the  
6 ✓

- 6 2 b  
3 a  
4 a  
5 b  
6 b

## Unit 5 Extension: Key

- 1 1 complaint  
2 thirty  
3 before  
4 refund

- 2 Paragraph 1: b  
Paragraph 2: c  
Paragraph 3: d  
paragraph 4: a

- 3 1 I ordered an MP3 player over 3 weeks ago.  
2 I got an email saying it wasn't currently available.  
3 I sent an email to cancel the order, but the MP3  
player arrived the next day.  
4 It wasn't the same as the product I ordered.  
5 I want to return it and get a refund.

- 4 a 1 b, 2 e, 3 a, 4 c, 5 d  
b c  
c b

- 5 Students' own answers

### Teacher's checklist

- Is the student's writing in paragraphs?
- Has the student written appropriate opening and closing paragraphs?
- Do the main body paragraphs address the problems?
- Has the student included a request for what they want to be done?
- Has the student used appropriate language for a formal email of complaint?