

Communicative worksheet

At the hotel

1 Divide the class into pairs and hand out the students' worksheets. Ask students to work together to put the phrases in order. Then ask students to practise saying the phrases.

You could ask students to improvise a conversation in pairs using the phrases.

Answers:

- 1 I'd like breakfast in my room, please.
- 2 I'd like to book a taxi.
- 3 Certainly, sir. That's no problem.
- 4 I'd like to use the Internet.
- 5 I'd like an alarm call at 8 a.m., please.

2 Ask students to look at the picture of the receptionist. Ask:

What's her job?

What's the name of the hotel?

Ask students to look at the different guests. Elicit who they are and what requests they are likely to make.

Encourage students to use phrases they have already learnt.

3 In pairs, students prepare telephone conversations based on the pictures. Monitor and help with ideas and vocabulary.

4 Ask different pairs to act out their conversations. Ask the rest of the class to listen and say what requests the guests make.

5 Writing

Ask students to write up one of the hotel conversations.